

Terms & Conditions

Reservations for accommodation are accepted on the following conditions:

1. Provisional bookings will be held for seven days, and confirmed upon receipt of the deposit (or full payment, if within 6 weeks).
2. For bookings made more than six weeks before arrival, a deposit of 20% of the hire charge is payable. This is non-refundable. The balance is payable not less than eight weeks before commencement of the holiday.
3. For bookings made six weeks or less prior to arrival, the FULL AMOUNT is payable upon booking and is non-refundable.
4. Travel insurance is the responsibility of the hirer and is strongly recommended as full payment is required for all bookings cancelled with less than six weeks notice. This includes date changes.
5. The property will conform to a standard of cleanliness and its equipment is maintained in safe and working order. The use of equipment, amenities and facilities not under the control of the owner is at the risk of the hirer. We are not liable for the loss or damage to the hirer's belongings, cars or contents or any personal possessions of any kind.
6. All damage, breakages or loss to the property or its contents must be reported to the owner as soon as possible. Breakages of a significant nature will be charged to the hirer at replacement value.
7. No more than the maximum number of persons, being 6 for Pen y Lan, may occupy the property. Babies under 2 do not count in this number.
8. The hirer is responsible for the property and is expected to take all reasonable care of it. The property must be left clean and tidy at the end of the hire period.
9. Pets are the responsibility of the hirer and must be kept under strict control at all times. Pets are not allowed upstairs or on the furniture. An additional charge per pet will apply. The hirer remains liable for any damage caused by pets.
10. In event of dispute, the terms of English Law will be used.

Payment

- We only accept personal cheques from a British bank account.
- We are unable to accept credit cards. Debit cards can be used for last minute breaks only.
- Your reservation is not guaranteed until the cheque clears the bank.
- You will receive written confirmation of your reservation as soon as your payment is received and has cleared.

Send To

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